CONTACT ME AT

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SKILLS SUMMARY

●●●○ IT Leadership

IT Asset management, change management, budgeting, purchasing, policy and documentation, training and mentoring

●●●○ Cybersecurity

Auditing and security best practices, PCI, HIPAA, CIS20, scripting, balancing risk and usability of systems

●●●● Systems Administration

Active Directory, group policy, security group administration, VMware, PowerEdge, Nimble, Veeam, Office 365, Sophos, Zoom

●●●○ Project Management

Oversee IT employees, vendors, and consultants through complex projects with hard deadlines and minimal downtime

●●●● Telecommunication

Cisco unified communications and collaboration, VOIP, SIP, PRI, E911, Microsoft Teams

●●●● Operating Systems

Windows, Windows Server, Ubuntu, and OS X

AWARDS RECEIVED

Exemplary Service Award, Geneva College (2018)

JEREMY YERSE

INFORMATION TECHNOLOGY DIRECTOR
CYBERSECURITY PROFESSIONAL

PERSONAL PROFILE

Experienced IT professional with an MS in Cybersecurity and a passion for education, information security, and problem solving. Empowering people with simple processes while delivering secure and accessible IT solutions.

WORK EXPERIENCE

Director of Technology Services
Geneva College | 2018-present

Provides leadership for the strategic utilization and operation of multiple technology products and services within the college environment. Responsible for leading and developing a team of managers and/or staff to ensure that talent and resources are aligned in support of college goals and objectives.

- Manages the Technology Services team providing leadership in the areas of Help Desk, Desktop Services, Instructional Technology, and Student Technology Services.
- Manages the complete lifecycle of technology for faculty, staff, computer labs, and classrooms from procurement to recycling.
- Worked with stakeholders to perform PCI-DSS and CIS Controls self-assessment. Documented, prioritized, and recommended risk mitigations of software and systems. Interpreted security policy and standards to help the college operate securely.
- Led in purchasing and deploying hardware and software to meet the demands of working from home while applying security best practices to protect college data.
- Serves on committees to provide insight and influence in the following areas: IT Oversight, IT Policy, Campus Leadership.

Senior Systems Engineer
Geneva College | 2012-2018

Led in high level and complex technical support and troubleshooting of server and computer issues. Applied a thorough understanding of policy, security, and best practices to recommend and implement innovative hardware and software solutions.

- Daily monitoring and maintenance of servers, applications, storage, phone systems, and backups to ensure compliance with IT policies and best practices.
- Microsoft 365 administration with a focus on identity management and security including SSO, mail flow rules and SCL, ATP, eDiscovery, DLP, and Litigation Hold.
- Planned, provisioned, and deployed physical/virtual servers and NFS/SAN storage to meet business objectives.
- Reviewed, documented, and revised complex systems and procedures to simplify processes for end users and IT staff.

WORK EXPERIENCE (CONTINUED)

Network Analyst/Telecommunications
Geneva College | 2011-2012

Performed Active Directory and Exchange account creation and administration functions concentrating on best practices and security. Analyzed current IT procedures and technologies to suggest improvements to increase efficiency and security. Provided time weekly to IT staff for informal training sessions. Managed development of a computer lab website that integrates software, hardware, and usage statistics.

Systems Analyst of Telecommunications
Geneva College | 2005-2011

Transitioned 2000 users from Avaya Definity G3i PBX to Cisco CallManager. Managed 350 IP phones on Cisco CallManager and 400 analog lines connected to voice gateways. Managed Callegra UC voice mail system for 2000 users. Tested and deployed 200 desktop machines using Windows 7 and Server 2008 to a new AD domain by designing the OU structure, Group Policies, and Security Groups. Managed student workers who aid in various lab maintenance, testing and deployment tasks.

PC Support Specialist
Geneva College | 2003-2005

Built, tested, and deployed machine images using Symantec Ghost for faculty, staff, and computer labs. Provided support and training on software and hardware for faculty and staff. Supported Network Analyst to transition from Novell Netware to Windows Active Directory. Assisted with creation and testing of AD Group Policies and Security Groups. First level Help Desk phone and desktop support.

EDUCATIONAL HISTORY

Geneva College
Master of Science - MS, Cybersecurity | 2020

Geneva College
Bachelor of Science, Computer Science | 2003

TRAININGS AND CERTIFICATIONS

Trainings
Autopsy 8-Hour Online Training - Basis Technology

Cisco ICND1, ICND2

VMware vSphere 4.1, vSphere 5.1

Certifications
VMware Certified Professional 5 - Data Center Virtualization | 2014-2018